



2019

Impact Report



Vision

A community where poverty is alleviated, communities are healthy, and all people can develop their full potential

Mission

Phoenix Family empowers people living in low-income housing communities with the on-site support they need to gain stability and achieve self-sufficiency.

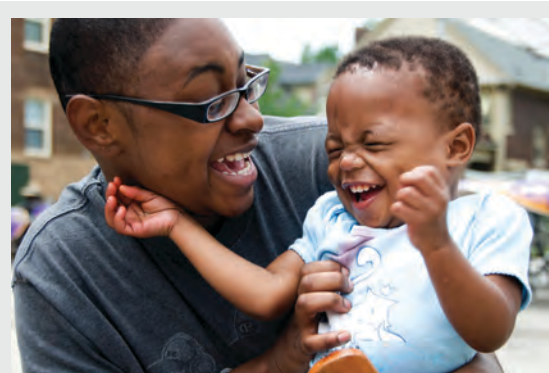
In 2019, on any given day, Phoenix Family helped more than 6,000 people living in 36 low-income housing communities throughout Iowa, Kansas and Missouri through a variety of programs created to address poverty and to help each person live to their fullest potential. These programs increase financial stability, health and wellness, and education. These topics are segmented within Phoenix Family's 2018 Community Impact Report.

This report introduces the challenges associated with each of the core programs, and then provides the results of Phoenix Family's programs that are addressing those challenges.

On any given day, Phoenix Family serves more than 6,000 youth, adults, seniors, and people with special needs. Because we bring a full-spectrum of supportive services and programs into the communities where they live, we can have a greatest impact in helping them to gain stability and exit poverty.

A stable, safe home holds enormous possibilities for a low-income family striving to create a more stable future. Too often, the families we serve are just one crisis away from becoming homeless. And, like other low-income families, they need more than housing to overcome the barriers to success. They also need services where they live. Phoenix Family provides those critical on-site services. Our programs and services help residents to build on their strengths. As those skills grow, they experience the small successes that lead to the achievement of their goals.

In addition to individual case management services, Phoenix Family’s programs and services fall into three main program areas: Financial Stability, Education, and Health & Wellness.



“I knew it was time to make a new start. Being homeless changes how you see things and how you view the rest of the world.”

– Phoenix Family Resident

Financial Stability



The Challenge

In 2018, nearly 95% of families served by Phoenix Family had an average annual income of less than \$9,000 - far below the \$57,000 required for a family of three to be economically self-sufficient in Kansas City.

Without a living wage, clients continually struggle with competing budget needs just to get by; often taking on debt and becoming more financially burdened over time. Access to long-term financial advice and income growth is often out of reach or not a high priority, as residents focus on short-term solutions to mitigate crisis after crisis.

Phoenix Family Provides:

At the very core of a family’s stability is its financial security. Programs and services that Phoenix Family provides range from short-term emergency relief, such as financial emergency assistance and food and clothing pantries, to longer-term programs, such as eviction prevention programs, financial literacy, budgeting and employment services.

1,730 adults received financial stability assistance to increase their personal and household stability.

155 adults received employment assistance through resume help, employment skills assistance, and employment case management.

508 families and seniors received rent or utility assistance to help them avoid eviction and stay in their homes. 82% of them ultimately achieved greater housing stability.

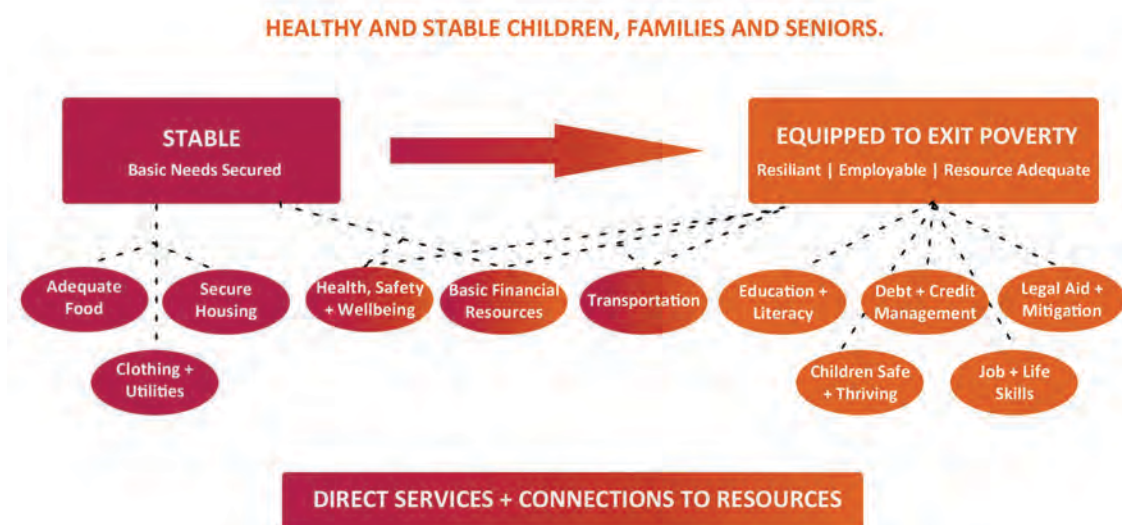
627 adults received debt reduction education and assistance.

3,017 residents attended 105 financial literacy classes.

113,524 pounds of food were distributed to 2,578 families and seniors through a Phoenix Family food pantry.

1,542 adults received basic benefits and TANF assistance to increase the stability of their households.

1,572 households received furniture, clothing and hygiene pantry assistance to meet their critical basic needs and to establish a home.



Education



The Challenge

Education plays a key role in helping people to reach their full potential no matter their age. A recent study by the Southern Education Foundation shows that 30% of children raised in poverty do not finish high school. And those who do not earn a high school diploma by age 20 are 7 times more likely to be persistently poor throughout their adulthood.

Phoenix Family Provides

Phoenix Family provides programs that help those we serve to build and enhance life skills. In addition to providing youth educational development through our HIKE program, Phoenix Family offers skill-building services for adults including programs for financial literacy, technology and job preparation.

Of the **228** children who attended Phoenix Family's HIKE program, **72%** started the school year reading at least one year behind their grade level. By the end of the school year, **72%** had increased at least one grade level with **21%** of struggling readers moved from being at-risk to reading at level.

1,028 adults participated in Phoenix Family's education programs.

76 adults attended literacy classes, received college prep assistance or attended GED classes to increase their education level and/or to finish their certification requirements.

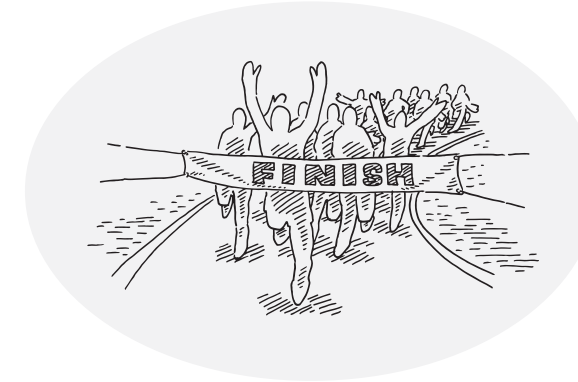
99 seniors attended **173** computer classes, learning how to use a computer for their daily lives, including keeping in touch with

long-distance friends and family, managing their finances, and tracking medical issues and prescriptions. **26%** of them now use the computer at least twice a week.

1,240 adults and seniors attended community education programs. Topics included voting rights, women's support groups, American citizenship, and health management.

37% of resident adults and seniors attended community engagement activities. These activities foster a sense of community and builds support networks within the housing community.

Health and Wellness



The Challenge

Economic inequality is increasingly linked to disparities in life expectancy across the income distribution, and these disparities seem to be growing over time.

Additionally, low-income Americans have higher rates of physical limitation and of heart disease, diabetes, stroke, and other chronic conditions, compared to higher-income Americans. Americans living in families that earn less than \$35,000 a year are four times as likely to report being nervous and five times as likely to report being sad all or most of the time, compared to those living in families earning more than \$100,000 a year. These disparities emerge early in life and can be transmitted across generations.

Phoenix Family Provides

Since good health establishes the groundwork for a stable future, Phoenix Family's programs facilitate residents' access to healthy lifestyles programming, health insurance, health care, and preventive services to support residents in creating a healthy lifestyle.

1,632 adults received wellness assessments and health checks throughout the year. Of those who attended, **26%** were referred for additional health services.

643 adults and seniors received health checks in the community over the year, including blood pressure checks, audiology assessments, dental services and flu shots.

93% of seniors served participated in Phoenix Family's Healthy Lifestyles programming, helping them to lead active and healthy lives and increasing their access to health services and information.

259 adults and seniors participated in fitness classes throughout the year.

758 children, adults and seniors received

medical assessment and medical assistance services, connecting them with knowledge of health services and insurance and increasing their knowledge of personal health care and preventative care issues

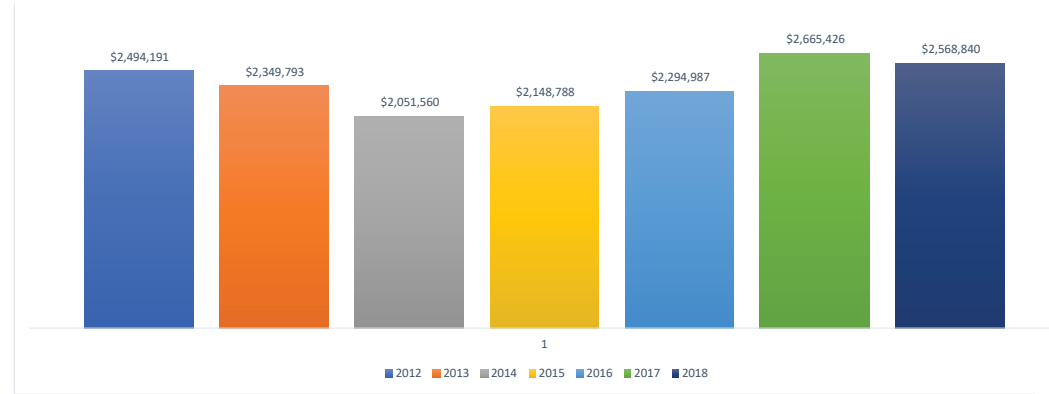
248 adults and seniors attended cooking and nutrition classes, learning new cooking skills and how to prepare healthy food on a low-budget.

698 adults and seniors participated in daily living skill seminars, which included help with communication, end of life planning, homemaker services, and managing finances.

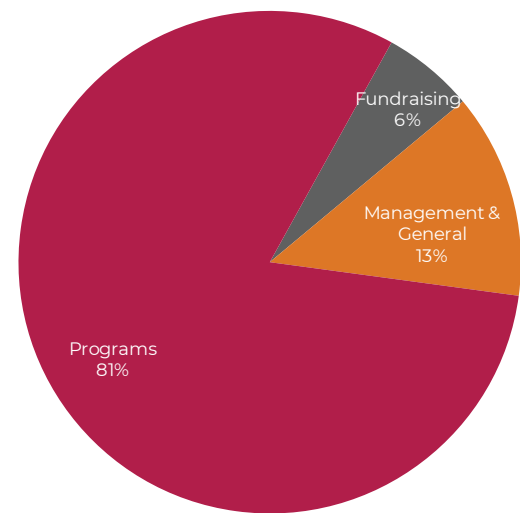
911 residents attended **1,276** hours of life skills programming, increasing their personal and family stability

Financial recap: 2019

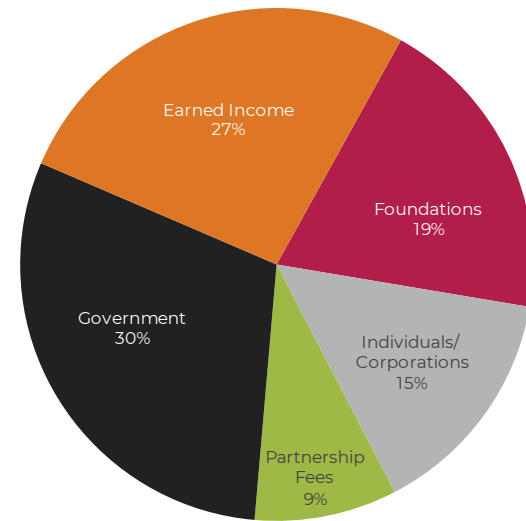
Our 2019 financial position continues to reflect investments in expanding programs and services to help children, adults, and seniors to gain stability and exit poverty. We also got better at doing things bigger and faster. As we start 2020, we start it with a renewed confidence in the strength of our model and vision for the future.



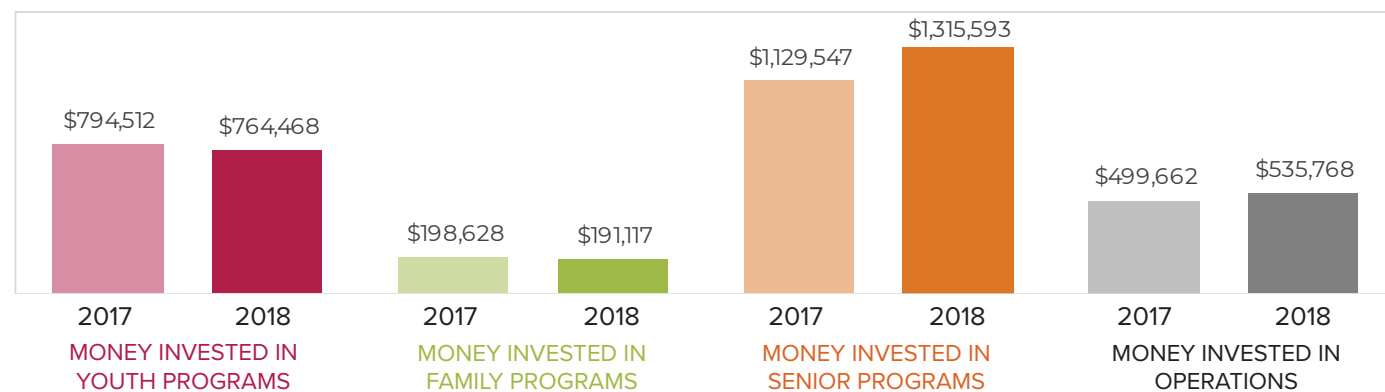
organizational efficiency



organizational support



organizational efficiency



Consolidated Statement of Financial Position

For the year ended June 30, 2019, with summarized comparative figures at June 30, 2018.

June 30, 2019 and 2018

Assets	Unrestricted	Temporarily Restricted	2019	2018
Current Assets	1,201,488	132,322	1,333,810	1,297,235
Developer fee, receivable, less current portion	53,931	-	53,931	54,079
Fixed Assets (net of accumulated depreciation)	37,920	-	37,920	22,506
Total Assets	1,293,339	132,322	1,425,661	1,373,820
Liabilities and Net Assets				
Liabilities:				
Accounts payable	39,608	-	39,608	37,567
Accrued expenses	145,414	-	145,414	147,589
Deferred revenue	307,744	-	307,714	314,097
Total Liabilities	492,766	-	492,766	499,253
Net Assets:				
Undesignated	471,654	-	471,645	471,756
Designated	310,408	-	310,408	290,557
Temporarily Restricted	-	150,842	150,842	112,254
Total Net Assets	782,053	150,842	932,895	874,567
Total Liabilities and Net Assets	1,274,819	150,842	1,425,661	1,373,820

Consolidated Statement of Activities

For the year ended June 30, 2019, with summarized comparative figures at June 30, 2018.

July 30, 2019 and 2018

	Unrestricted	Temporarily Restricted	2019	2018
Public Support and Revenue				
Public Support:				
Individuals and corporations	820,431	-	820,431	421,966
Foundations and other organizations	-	291,598	291,598	263,032
Net revenue from special events	328,828	-	328,828	231,610
Revenue:				
Service revenue	1,545,009	-	1,545,009	1,583,717
Partnership management fees	57,474	-	57,474	57,414
Interest and other income	5,236	-	5,236	11,101
Release of temporary restrictions	253,010	(253,010)	-	-
Total public support and revenue	3,009,988	38,588	3,048,576	2,568,840
Expenses				
Program services	2,352,803	-	2,271,178	2,271,178
Management and general	445,894	-	371,449	371,449
Fundraising	191,551	-	164,319	164,319
Total expenses	2,990,248	-	2,990,248	2,806,946
Change in Net Assets	19,740	38,588	58,328	(238,106)
Net Assets, Beginning of Year	762,313	112,254	874,567	1,112,673
Net Assets, End of Year	782,053	150,842	932,895	874,567

Contributing to the Future

DONORS

\$200,000 & Up

Department of Housing & Urban Development
Phoenix Family Ventures, Inc.

\$100,000 to \$199,999

Missouri Housing Development Corporation
Parvin Estates
Truman Heartland Community Foundation

\$50,000 to \$99,999

E. Kemper Carter and Anna Curry Carter Community Memorial Trust
Friendship Village
Greenway of Burlington Associates, LP
John Calvin Manor
Smithfield
Trent and Julie Green
Victor E. Speas Foundation

\$25,000 to \$49,999

AB Apartments Leasing, LP
Curls Manor
CVS Corporation
East Hills Village
Kauffman Foundation
Oak Grove Apartments
Oakland Heights
Palestine Gardens North
Parallel Senior Villas
Red Bridge Place
Sherman Family Foundation
St. Joseph Place, Inc.
St. Patrick's Manor
Swope Ridge
Tremont Place
United Way of Greater Kansas City
Vizcaya Apartments

\$15,000 to \$24,999

Bob and Bettina Groh
Brad and Jillayne Pinchuk
Bud Yarmo Social Fund
Christmas Families
Condon Family Foundation
GEHA
George H. Nettleton Foundation
John Wright and Kathi Welch
Ken and Wanda Eidson
RBC Wealth Management
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Ron and Michele Rowe
Wide Awake Films
William G. McGowan Charitable Fund

\$10,000 to \$14,999

Bank of the West
Cathedral Square Towers
Dahl Family Fund
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Edward G. and Kathryn E. Mader Foundation
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Hirschbach Motorlines, Inc
IMA Foundation
Irven E. and NeVada P. Linscomb Foundation Fund
Jonathan and Carrie Cohn
Karen Daniel
Lockton Companies, LLC
Mark Garrett and Bob Wilcox
Seaboard Foundation
Steinbeck Commons Apartments

\$5,000 to \$9,999

Arvest Bank
Autumn House
Beyond HR Solutions
Capital Realty

Columbia Square Town Homes
Commerce Bank
Emergency Food and Shelter Program
Flo Harris Foundation
Freeman Real Estate Holdings Group, LLC
Grand Hotel
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Judge Cleveland F. Moulton Christmas Poor Fund Trust
Kevin and Cathay Perz
Kids for Peace
Marlborough Manor
Matt and Lori Tritz
Menorah Heritage Foundation
MRE Capital
Nowlin Hall
Pennie and Cliff Cohn
Ross Haynes and Mark Seely
The Yarco Companies
Wesley Village Apartments

\$2,500 to \$4,999

ARC Physical Therapy+
Balocca-Clemens Family Charitable Trust
Bank of Blue Valley
Bank Midwest
BKD
Blue Cross Blue Shield of Kansas City
Brittany Court
CBIZ/Mayer Hoffman Mc Cann PC
Community America Foundation
Chris and Kelli Cooper
Daniel and Jackie Sailer
David and Janet Houchen
Dynamic Fastner

ECCO Select
 Engaged Companies
 Enterprise Bank & Trust
 Eric and Amy Schotland
 Erica Dobreff and Terry Gratz
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 Freeman Real Estate Holdings Group, LLC
 Hallmark Corporate Foundation
 Horizon Housing Foundation
 IMA, Inc.
 Jan and George Heinlein
 Jeff and Michelle Carlstedt
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 MedTrak Services LLC
 Midwest Builders' Casualty
 MRE Capital
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 Pathway Church, Inc.
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 Quest Diagnostics
 RBC Foundation - USA
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 SY Friendship Village Investors, LC
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 Thomas and Stephanie Scott
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 United Healthcare
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\$1,000 to \$2,499

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 Black and Veatch
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\$500 to \$999

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Wyandot, Inc

\$100 to \$499

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 Maryville, MO

Bainbridge Apartments
 Kansas City, MO

Brittany Court
 Gardner, KS

Cathedral Square Towers
 Kansas City, MO

Claudell Homes I & II
 Columbia, MO

Columbia Square Townhomes
 Columbia, MO

Columbus Park Plaza
 Kansas City, MO

Curls Manor
 Kansas City, MO

East Hills Village
 Kansas City, MO

Elsie Mason Manor
 Des Moines, IA

Friendship Village
 Kansas City, MO

Georgian Court
 Kansas City, MO

John Calvin Manor
 Lee's Summit, MO

Landmark Towers
 Liberty, MO

Ligutti Towers
 Des Moines, IA

Linda Vista
 Kansas City, MO

Marlborough Manor
 Kansas City, MO

Nowlin Hall
 Kansas City, MO

Oak Grove Manor
 Oak Grove, MO

Oakland Heights
 Kansas City, MO

Olde Oak Tree Apartments
 Independence, MO

Olive Park Village
 Kansas City, MO

Palestine Gardens
 Kansas City, MO

Palestine Gardens North
 Kansas City, MO

Parallel Senior Villas
 Kansas City, KS

Parvin Estates
 Kansas City, MO

Red Bridge Place
 Kansas City, MO

Ridgewood Hills
 Harrisonville, MO

St. Joseph's Place
 Kansas City, MO

St. Patrick's Manor
 Cameron, MO

Swope Ridge Gardens
 Kansas City, MO

Thunderbird Apartments
 Harrisonville, MO

Tremont Place
 Kansas City, MO



Phoenix Family™

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